**Hackney – A Dementia Friendly Borough - Survey for individual transport**

Hackney Community Transport are looking at how people with dementia get about in Hackney and what we can do to help make it better, so we can work with you to improve things.

We have been approached by several professionals in the Borough asking whether we provide individual transport- a one to one service for individuals to get to where they need to, whether it is medical or social. We are really keen to offer this service (which is similar to our YourCar service we once operated), but need to build a picture of the ‘need and demand’. To help us to do this, we have a few questions for you to answer, below. I will then collate the information and analyse it and start to look at viability.

**How do you get your groceries?:**

**(You can tick more than one)**

* Someone else goes for me □
* I order on-line □
* Bus □
* Mini-cab □
* London Taxi / black cabs □
* Taxi -card □
* Dial-A-Ride □
* Hackney Community Transport □
* Private car □
* Overground train □
* Underground □
* Walk □
* Other □

**Can you get a lift from family / friends?**

* Yes
* No

**How do you:**

**Get to your hospital and GP appointments?**

* Bus □
* Mini-cab □
* London Taxi / black cabs □
* Taxi -card □
* Dial-A-Ride □
* Hackney Community Transport □
* Private car □
* Overground train □

* Underground □
* Walk □
* Hospital Transport □
* Other  □
* Walk □

**Have you ever been late or missed an appointment because of transport problems?**

* Yes
* No
* Don’t know

**Would you pay for individual / personalised transport – not a taxi, but for a vehicle that can transport you as smoothly as possible with a fully trained and dementia aware driver?**

* Yes
* No
* Don’t know
* Depends on cost

**Would you willing to share the journey or part of the journey?**

* Yes
* No
* Don’t know

**Are you a member of any of the following services?**

* Taxi card □
* Capital Call □
* Dial A Ride □

**As an example, if the journey cost slightly more than your average taxi company, but you knew the driver, enjoyed the journey, they were reliable and friendly and you looked forward to your trip – would you use Hackney Community Transport?**

* Yes
* No
* Don’t know
* Depends on cost

If this service became available, what do you think you might use it for?

* Shopping □
* Doctors □
* Dentist □
* Meeting friends □
* Other social □

**How often do you need to make a journey?**

* Once a week □
* Twice a week □
* Every day □
* Once a month □
* Twice a YEAR □
* Other – please state……………………………………

If you have access to a private car (your own, family, friend or neighbour’s) do you have a “Blue Badge”.

**YES/NO**